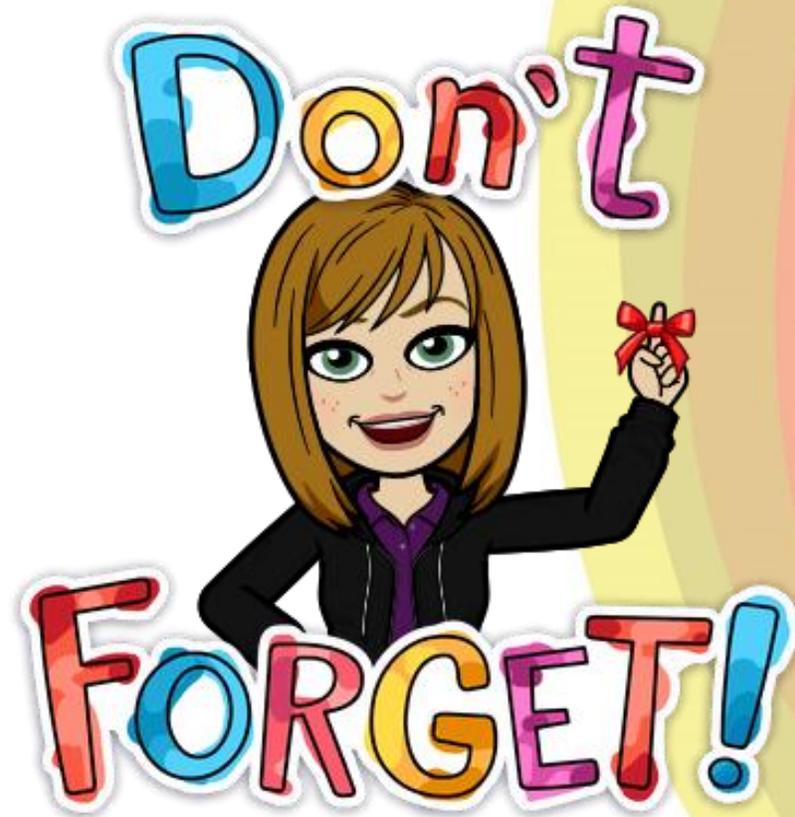


Health and Social Care

Retrieval Tasks



Define it
(What does the word mean?)

Characterise it
(What helps you to understand the
meaning of this word?)

Swap it
(What are its synonyms?)

Say it!

Take it in turns to say it out loud to check
your progress with our key words for this
topic.

Key word
Self-referral

Link it
(What does this word link to?)

Use it in a sentence

Define it
(What does the word mean?)

Characterise it
(What helps you to understand the
meaning of this word?)

Swap it
(What are its synonyms?)

Say it!
Take it in turns to say it out loud to check
your progress with our key words for this
topic.

Key word
Professional referral

Link it
(What does this word link to?)

Use it in a sentence

Define it
(What does the word mean?)

Characterise it
(What helps you to understand the
meaning of this word?)

Swap it
(What are its synonyms?)

Say it!

Take it in turns to say it out loud to check
your progress with our key words for this
topic.

Key word
Compulsory referral

Link it
(What does this word link to?)

Use it in a sentence

Define it
(What does the word mean?)

Characterise it
(What helps you to understand the
meaning of this word?)

Swap it
(What are its synonyms?)

Say it!

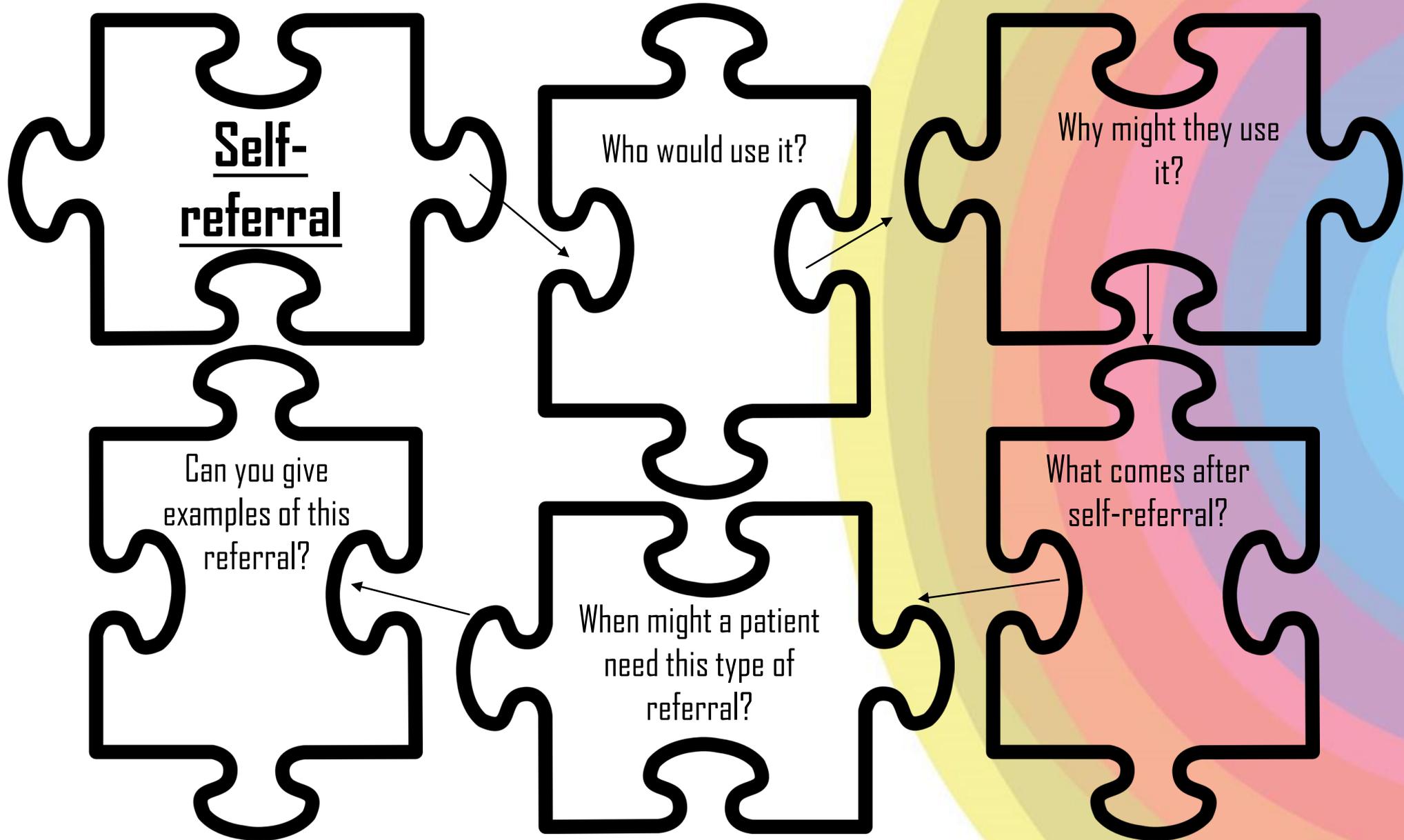
Take it in turns to say it out loud to check
your progress with our key words for this
topic.

Key word
Third-party
referral

Link it
(What does this word link to?)

Use it in a sentence

What is the link? – Complete the links to build up the picture of referral types



Exam style questions

Christopher is a 73-year-old man who lives in a residential care home. He phones his General Practitioner (GP) to make an appointment. He is worried because he has had a cough for over 3 weeks. Christopher is also finding it increasingly difficult to get upstairs in the residential care home where he lives. He easily gets out of breath and has limited mobility. There is a lift he can use but it is currently broken and not in use.

1. Which one of the following types of referral did Christopher use to access the GP? A: Compulsory B: Personal C: Self D: Third party
2. Christopher's GP practice is an example of a statutory service. What does the term 'statutory' mean?
3. Following Christopher's GP appointment they have decided he needs to go and see physiotherapist to help with exercises to improve his mobility. The GP refers Christopher. Which type of referral type is this? A: Compulsory B: Professional C: Self D: Third party
4. In the residential care home Christopher is frequently visited by a number of health care practitioners. Identify and describe four (4) key attributes of a health and social care practitioner.
5. Give three (3) reasons why continuing professional development (CPD) is important to the role of the health and social care practitioner.

ANSWERS

Define it
(What does the word mean?)

Self-referral is when an individual decides to use a service themselves.

Characterise it
(What helps you to understand the meaning of this word?)

Anyone can self-refer when they are feeling unwell or have a minor injury.

Swap it
(What are its synonyms?)

Seek help
handover

Say it!

Take it in turns to say it out loud to check your progress with our key words for this topic.

Key word
Self-referral

Link it
(What does this word link to?)

Phoning to make an appointment on your own because you are unwell. Going to a local walk in centre for a minor injury.

Use it in a sentence

The patient self-referred herself to the local walk in centre when she cut her foot on some glass.

ANSWERS

Define it (What does the word mean?)

This is when a care professional, such as a GP, puts an individual in contact with another service or care practitioner.

Characterise it (What helps you to understand the meaning of this word?)

GP's will refer patients to hospitals to be reviewed under a consultant or specialist. Advanced treatments for illness such as cancer get a professional referral.

Swap it (What are its synonyms?)

Expert referral
Specialised referral

Say it!

Take it in turns to say it out loud to check your progress with our key words for this topic.

Key word Professional referral

Link it (What does this word link to?)

A GP sending a patient for an X-Ray or sending a patient to see a specialist consultant at a hospital is a professional referral.

Use it in a sentence

The patient was professionally referred to the district hospital to be diagnosed by the specialist consultant.

ANSWERS

Define it (What does the word mean?)

This type of referral occurs when an individual is at risk of harming themselves or others, or in the case of a child being at risk of harm from others.

Characterise it (What helps you to understand the meaning of this word?)

The Mental Health Act (2007) and the Children Act (2004) are laws made by parliament that give certain professionals, such as social workers, police and doctors, the authority to take individuals to a safe place without their consent.

Swap it (What are its synonyms?)

Enforced
Obligatory

Say it!

Take it in turns to say it out loud to check your progress with our key words for this topic.

Key word

Compulsory referral

Link it (What does this word link to?)

A child taken into care by the local authority because they are at risk of abuse and neglect.

Use it in a sentence

An adult with serious mental health issues was given a compulsory referral to hospital for assessment and treatment due to being deemed as a risk to themselves, .

ANSWERS

Define it (What does the word mean?)

Third-party referral is when an individual is put in touch with a health or social care service by a friend, relative or neighbour.

Characterise it (What helps you to understand the meaning of this word?)

A friend or family member could make an appointment on your behalf.

Swap it (What are its synonyms?)

Intermediary
Go-Between

Say it!

Take it in turns to say it out loud to check your progress with our key words for this topic.

Key word Third-party referral

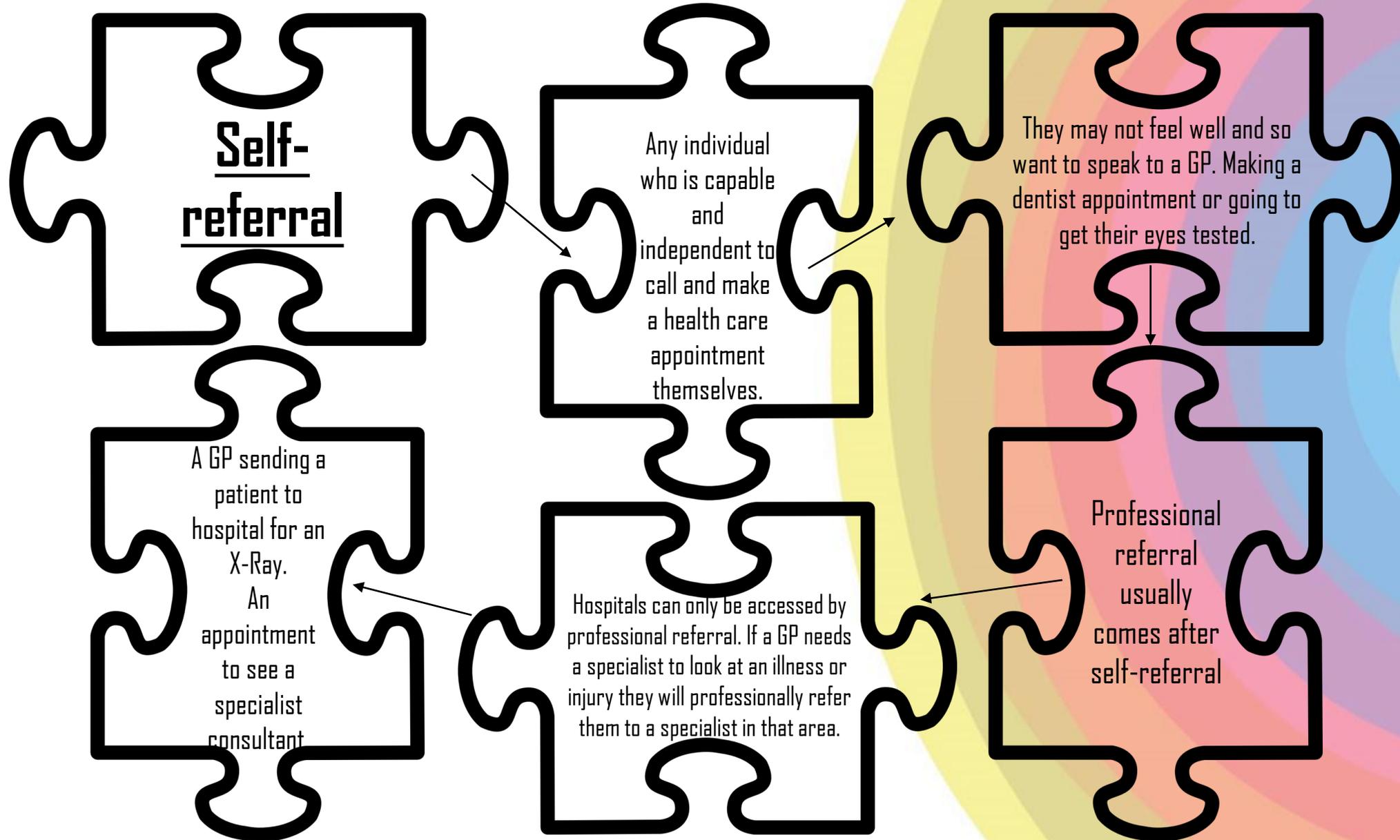
Link it (What does this word link to?)

A neighbour contacting the local authority because they are worried for the safety of a child. A relative making a GP appointment for an elderly parent.

Use it in a sentence

My sister makes appointments for her elderly neighbour as he finds it difficult to hear. This is a third-party referral.

What is the link? – Complete the links to build up the picture of referral types



Exam style questions - ANSWERS

1. Which one of the following types of referral did Christopher use to access the GP? A: Compulsory B: Personal C: Self D: Third party
C (Self)

2. Christopher's GP practice is an example of a statutory service. What does the term 'statutory' mean?
Award one mark for a definition of the term statutory.
Provided/funded by government/state (1). Required by law (1).

3. Following Christopher's GP appointment they have decided he needs to go and see physiotherapist to help with exercises to improve his mobility. The GP refers Christopher. Which type of referral type is this? A: Compulsory B: Professional C: Self D: Third party
B: Professional

Exam style questions - ANSWERS

4. In the residential care home Christopher is frequently visited by a number of health care practitioners. Identify and describe four (4) key attributes of a health and social care practitioner.

Award one mark for each key attribute identified and one mark for a description of that key attribute (4x2).

For example: Compassionate (1) – showing concern or showing empathy (1) Professional (1) – following policy and procedures (1) Caring (1) – meeting the needs of individuals (1) Respectful (1) – valuing contributions of others (1).

Accept other appropriate responses.

5. Give three (3) reasons why continuing professional development (CPD) is important to the role of the health and social care practitioner.

Award one mark for each of the following, up to a maximum of three.

For example: up-to-date knowledge and practice (1) continuous improvement in provision and outcome (1) regulatory requirement (1) personal and professional growth (1) reflective practice (1) adapting to change (1) application of learning (1).

Accept any other suitable response.